

Natasha Nardell

I was appointed as co-opted Governor in April 2021, spending the time of the pandemic seeking something with which to feel I was contributing to my local community.

I currently work at Historic Royal Palaces, managing Hampton Court Palace. I have responsibility for all front facing staff across the site and all of the complex, logistical decision making needed for the smooth running of a site which welcomes over 1 million visitors per annum! I also manage the diverse and engaging programme of events which we host including the Music Festival and RHS Flower Show, and most importantly for the children – we have the incredible Magic Garden! Prior to my engagement with Historic Royal Palaces, I have undertaken similar roles at Shakespeare's Globe and Buckingham Palace. I am also a freelance consultant in the museum and heritage sector, advising on customer service standards, team building and training and holistic visitor journeys through attractions, both pre and post visit. I love the fast-paced nature of working in such big, culturally significant and world renowned buildings and feel truly grateful for the experiences and opportunities which I have been afforded through my work with these unique organisations.

Outside of my professional realm, I have the upmost pleasure to be Mum to my gorgeous daughter who turned two earlier this year. I'm sure I have the empathy of you all when I say 'managing' a toddler during lockdown was definitely one of the hardest challenges I've ever faced!

We enjoy visiting farms, parks and doing all things active together, and when I get some much needed 'me' time, I love fine dining and good, honest food and wine.